

# Frequently Asked Questions



**KEY RECOVERY**  
AND LIFE SKILLS CENTER

## **Q: How long does treatment last?**

A: Treatment is individualized and is based on a resident's progress on their completion of treatment service goals. Typically, clients can expect to be part of the Long-Term Residential Program for four to six months, in Recovery House for three to five months, and After Care for six months. However, a client's advancement through treatment phases is based on individual participation and progress.

## **Q: Is financial aid available?**

A: Financial aid is not available. However, Key Recovery has a funding specialist to assist in maintaining financial assistance.

## **Q: Can I visit, call or talk with someone in treatment?**

A: Individuals participating in Long-Term Recovery will be subject to a 60-day blackout period. During this time, all forms of communication are restricted with outside individuals. This includes telephone, mail, e-mail, and in-person or virtual visits.

Restricted communication during this time does not include communication with children, legal counsel, certain holidays, or emergencies.

## **Q: Do you accept clients with severe physical limitations?**

A: Key Recovery accepts individuals whose limitations do not prohibit their participation in treatment services and individuals who can manage the activities of daily living.

## **Q: Do you accept Medicare or Medicaid?**

A: Yes, we accept Medicaid.

## **Q: Do children residing with their parents also receive medical care?**

A: Yes. All children residing with their parents can receive ongoing medical care and participate in structured leisure activities both in and away from the facility.

If your question was not addressed in this document, please contact Key Recovery and Life Skills Center by calling **206-767-0244**.