

Frequently Asked Questions

Q: How long does treatment last?

A: Treatment is individualized and is based on a resident's progress on their completion of treatment service goals. Typically, clients can expect to be part of the Long-Term Residential Program for four to six months, in Residential House for three to five months, and After Care for six months. However, a client's advancement through treatment phases is based on individual participation and progress.

Q: Is financial aid available?

A: Financial aid is not available. However, Key Recovery has a funding specialist to assist in maintaining financial assistance.

Q: Can I visit, call or talk with someone in treatment?

A: Individuals participating in Long-Term Recovery will be subject to a 60-day blackout period. During this time, all forms of communication are restricted with outside individuals. This includes telephone, mail, e-mail, and in-person or virtual visits. Restricted communication during this time

does not include communication with children, legal counsel, certain holidays, or emergencies. *After the transition period, our residents will be able to communicate with approved contacts during regularly scheduled phone times.*

Q: Do you accept clients with severe physical limitations?

A: Key Recovery accepts individuals whose limitations do not prohibit their participation in treatment services and individuals who can manage the activities of daily living.

Q: Do you accept Medicare or Medicaid?

A: Yes, we accept Medicaid.



KEY RECOVERY
AND LIFE SKILLS CENTER

If you have a question about preparing for your stay with us, please contact the Key Recovery and Life Skills Center Admissions Team at **206-741-1288** or admissions@keyrecovery.org